

Inquest management service

Capsticks' Inquest Management Service provides NHS organisations with a secure, professional and cost-effective solution for managing their inquest portfolio.

Working with a growing number of NHS Trusts, we understand the pressures facing healthcare providers, including increasing inquest volumes, workforce challenges and the need to deliver more with limited resources. Our specialist healthcare lawyers work in partnership with legal, governance and patient safety teams to provide end-to-end support throughout the inquest process.

PROVIDING PRACTICAL SOLUTIONS TO MEET GROWING DEMANDS

Many organisations experience difficulties recruiting and retaining specialist staff, whilst facing increasing numbers of inquests and greater pressure to reduce costs. These challenges can leave less time and capacity to focus on extracting key evidence, valuable learning and continuous improvements.

Our service provides scalable support, enabling Trusts to maintain oversight of their inquest portfolio while ensuring each case receives expert legal management and attention.

END TO END SUPPORT

Our dedicated team can manage every stage of the inquest process, including:

- Notification and initial case assessment, through to conclusion
- Statement gathering and disclosure management
- Witness preparation and support
- Representation at inquests
- Legal oversight and risk analysis throughout the process

We handle a wide range of cases, from the straightforward to the most complex, high-profile inquests. Each case benefits from legal oversight, practical advice and continuity of support from our experienced legal team.

From the point of notification, we provide a legal perspective and tailored risk analysis to help identify matters requiring early escalation within your Trust. Our approach supports effective decision-making and creates opportunities to capture learning throughout the inquest process.

By analysing trends and emerging themes across your caseload, we can help your organisation identify areas for improvement and reduce future risk.

BENEFITS TO YOU AND YOUR TRUST

Our service offers:

- Day-to-day management of your entire inquest portfolio
- A high-quality, cost-effective extension of your team
- Consistent support and continuity of service
- Access to analysis surrounding inquest trends
- Secure online access to key case information, deadlines and documentation
- Enhanced reporting, oversight and organisational learning

With a comprehensive case management process and secure online portal, you have access to the information you need, when you need it, while maintaining confidence in data security and governance.



Capsticks' Inquest Management Service provides reliable and consistent support across our entire inquest caseload. The service helps ensure compliance with coronial requirements, reduces the administrative burden on Trust staff, promotes consistency in witness and case preparation, and provides valuable support to colleagues throughout what can often be a challenging process. The team's expertise, responsiveness and practical approach make them a valued partner to both Legal Services and the wider organisation.

Amanda Shaw, Acting Head of Legal Services
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CONTACT



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