

Claims Handling Service

We provide a fully outsourced clinical and non clinical claims handling service, helping organisations reduce costs, save time, and improve performance. Our experienced team have managed over 1,000 claims for NHS Trusts and ensure safe, efficient, and compliant handling from notification to resolution.

Our claims handling service system has been developed to allow greater flexibility. Select the model on which to instruct us and we will agree a price structure and a timescale which meets budgetary requirements and reduces costs.

WHAT DO WE OFFER

- Full claims management and flexible support options
- Short or long-term cover for staff absence
- Bespoke solutions for specific claim types
- NHS Resolution-compliant processes
- Claims audits, reviews, and performance analysis

BENEFITS TO YOU

Oversight & Compliance

Clear visibility of all claims and deadlines, reliable compliance with NHS Resolution requirements, and stronger reporting and

benchmarking to support organisational oversight.

Cost and Efficiency

Clear visibility of all claims and deadlines, reliable compliance with NHS Resolution requirements, and stronger reporting and benchmarking to support organisational oversight.

CLAIMS HANDLING SERVICES

- Claims Management Service
- Emergency, interim & rapid claims support
- Claims Essential / Core Management Service
- Audit & consulting service

ADDED VALUE

We provide full support setting up the system, free training for clinicians and staff, a complimentary place on the Capsticks Clinical Risk Diploma, seamless access to legal advice, and ongoing help with key organisational reporting.

FIND OUT MORE

To discuss how our Claims Management Solutions can support your organisation, please get in touch.



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