



Inquest Management Service

Capsticks' inquest management service is a unique offering which can provide your organisation with a secure, professional and cost effective way of dealing with your inquests portfolio. We are working with a growing number of NHS Trusts across England and are well placed to see the challenges they face on a daily basis.

Our team of lawyers specialise in healthcare and we will work in partnership with your legal departments for end to end management of any manner of inquest cases you may have.

Our service offers a solution to you when you may be experiencing difficulties in recruiting and retaining staff, a lack of capacity to deal with increasing numbers of inquests and increasing pressure to reduce costs meaning that there are fewer resources to devote to learning lessons from inquests.

Our inquest management service team will deal with all inquests from the point of notification, statement gathering and disclosure, witness support and representation at the inquests with legal oversight and management at every stage. On a daily basis we handle a wide variety of inquests from the straightforward to multi-week hearings always ensuring excellent witness support, sensible advice and skilled advocacy; all handled by our extensive team of solicitors, barristers and paralegals. This service will provide you with a legal perspective and risk analysis on all cases from the point of notification, providing benefits of appropriate escalation at your Trust at an early stage and improved opportunities for learning from deaths throughout the inquest process.

Client Quote

"The Inquest Management Service provided by Capsticks provides the Trust with clear, consistent and professional support for our staff in, what can be a highly stressful process. Their review of witness statements ensures that the Coroner can understand what medical problems the deceased was suffering from, what treatment was given and what may have contributed to the patient's death in a constructive and clear manner. Capsticks also support us in how we use the learning from deaths to improve the quality of patient care and reduce future risks. The personnel at Capsticks are always at the end of a phone and deal with our cases in an efficient and proactive manner. I cannot recommend this service highly enough."

Barking, Havering & Redbridge University Hospitals NHS Trust.

Benefits to you and your Trust

We deal with the day to day running of inquests for your whole portfolio, giving you peace of mind and the opportunity to devote time to Trust management.

Our service is a high quality and cost effective resource, which will aim to enable savings for your organisation.

With the analysis we provide you will be able to identify trends in inquests so that you can take action to minimise similar issues in the future, therefore resulting in better patient safety and experience across your organisation.

We maintain a comprehensive case management process to enable you to access key information e.g. listings, deadlines and factual background at any time.

We ensure complete continuity of service, which will improve support for your staff and eradicate problems caused by lack of capacity.

Our secure online portal allows us to share information with you with confidence.

Contact



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