



Leaders in Defence Medical Malpractice

Capsticks is independently rated as one of the UK's leading defendant medical malpractice firm by both the Legal 500 and Chambers. The Legal 500 praises our 'gold standard service' and 'wealth of knowledge and attention to detail'. Chambers state 'Capsticks is an approachable, available team which gives very good advice on healthcare issues'. Eight of our lawyers have been individually picked out by these directories as leaders in the defendant medical malpractice and clinical risk management fields.

Defence medical malpractice expertise

- We have a team of over 30 medical defence specialists currently handling over 700 cases ranging from small value to multi-million pound brain damage claims.
- We have extensive expertise in insurance law and act for a number of the market leading private medical insurers.
- We have been a member of the NHS Resolution panel of clinical defence solicitors since its inception.
- We have a track record of successfully concluding well over 10,000 medical malpractice claims.
- We have close relationships with healthcare providers, so we are a firm that insurers and insureds will trust.
- Our expertise in healthcare covers all areas and we can bring this expertise to bear in litigation, inquests and regulatory matters.
- Our 24 hour advice line means your insured has peace of mind that they can, as with any defence organisation, access legal advice day or night.

Better results for clients

We provide a proportionate and commercial early view on whether to settle or fight. Once the decision is taken, we achieve the result as economically as possible.

We work with both Insurers and the Insured to ensure that clinicians are fully involved in the legal process, and in particular in the decision whether to settle or fight. We work to ensure that clinicians "buy into" and understand the decision of underwriters.

Helping to reduce risk

Capsticks has a national reputation for clinical risk management, and has been working for many years with the NHS on systems to mitigate clinical risk and avoid litigation. We continue to offer our Open University accredited Diploma in Clinical Risk Management, and can work with your insured to feedback "lessons from litigation".

Using systems to further your objectives

We understand the importance of shaping our methods to fit in with your business, and work with our clients to design and implement reports and work management protocols specific to those clients' needs. Meeting your KPIs is our priority.

Capsticks are ISO9001 accredited.

Offering you value

As a national firm based in London, Birmingham, Leeds and Winchester, we can offer our clients highly competitive rates whilst still maintaining the highest standards of service, quality and added value.

Our medical malpractice specialists

Majid Hassan and Joanna Bower are our principal senior lawyers leading teams of insurance specialists. They are assisted by lawyers across a range of qualifications to ensure work is passed to the appropriate level.



MAJID HASSAN
Partner

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Majid handles a range of medical malpractice claims for NHS bodies and private healthcare providers. His broad range of litigation experience allows him to provide commercial and practical advice to clients.

He handles a wide range of clinical negligence claims including high value cerebral palsy claims and Group Litigation. In addition to his litigation work Majid advises on various consent to treatment and mental capacity issues and has appeared as an advocate at inquests. Majid lectures to clients and national conferences on risk management and improving safety in medicine.

The Legal 500 says Majid is "always accessible and gives fast and appropriate advice". Chambers notes that Majid is "one of the most respected lawyers currently handling clinical negligence defence work...easy to deal with and tough but fair".



JOANNA BOWER
Partner

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Jo specialises in clinical negligence litigation, disciplinary and regulatory defence work. She has worked for all three medical defence organisations and a number of medical malpractice insurers. Jo's healthcare claims experience includes handling high value maximum severity and catastrophic injury claims for medical defence organisations and their members, and insured healthcare professionals.

Jo trained as a barrister and then as a solicitor, and has 15 years' experience in defending healthcare professionals. She is acknowledged in the Legal 500 as being "highly valued" and for her "deep experience" and "good client-handling skills".

Capsticks

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