



CapTrix

Struggling to review cases?

Want to improve case
management?

CapTrix could be the affordable
answer to your troubles.

What is CapTrix?

CapTrix is an ASB case management review tool developed by Capsticks to help its social housing and local authority clients manage ASB cases. It enables managers to highlight whether ASB cases are compliant with an organisation's policies and procedures and to focus on the quality of case management. In addition to this, there are a number of other practical uses:

- A safeguarding tool - logging all safeguarding referrals, with a reminder setting to ensure that cases are progressed and not slipping through the net. This will assist landlords with their new obligations under the Care Act 2014.
- A customer satisfaction survey tool - for officers to use when closing cases and gauging the satisfaction of customers.
- A reporting tool - allowing the organisation to compare cases and continuously improve individual and organisational performance.
- A good practice tool - an interactive suite of good practice examples including policy, strategy, templates, bulletins and guidance.

CapTrix is now available to buy so don't miss out on this great opportunity to improve your approaches to ASB case management and safeguarding concerns.

For more information, please speak with Chris Grose or Paul Dunn and they will be happy to help.



CHRIS GROSE
Head of Housing Advisory Services

078 9480 7446
chris.grose@capsticks.com



PAUL DUNN
ASB Advisor

075 4070 2320
paul.dunn@capsticks.com