

Consumer standards inspections in Local Government

IS YOUR LOCAL AUTHORITY INSPECTION READY?

For the first time, local authorities are now subject to inspections by the Regulator of Social Housing to assess their compliance with the consumer standards.

Receiving a bad regulatory grading indicates that residents in social housing are receiving an inadequate service. It can place a local authority under intense scrutiny with the potential for regulatory intervention and can negatively impact a local authority's reputation.

It is therefore vital that your local authority is ready for its inspection and our team of regulatory experts can help with this.

HOW CAPSTICKS CAN HELP

We advise you on the areas that the Regulator will focus on through the inspection and make recommendations to you as to how you can best prepare and improve ahead of an inspection.

We can tailor a pre-inspection package to suit you and provide this for a fixed fee. Potential ways we can help you prepare include:

- Advising you on current themes in gradings and where the Regulator will focus the inspection;
- Reviewing your key documents to assess your compliance;
- Sitting in on your internal meetings to observe your mechanisms for assurance;
- Interviewing key team members of your housing function just as the Regulator of Social Housing would; and
- Reporting to you on areas that might need to be improved ahead of a real inspection.
- Giving you our expert advice on how to best manage your housing stock.

BENEFITS TO YOU

Compliance improvement

Our inspection preparation service will improve your regulatory compliance and ultimately lead to better outcomes for your residents.

Protecting reputation

Ensuring that you are well prepared for your inspection gives you the best opportunity to achieve a positive outcome in the inspection and protect and enhance your reputation.

Ensuring efficiency

Getting yourself inspection ready beforehand will streamline the process of the real inspection, saving you time in the inspection, reducing stress through the process and enabling you to be proactive rather than reactive with the Regulator.

Fixed fee certainty

With our fixed fee service you can be sure that we will stick to our agreed fees providing excellent value for money.

FIND OUT MORE

Contact us to discuss how we can help you meet regulatory compliance.



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