



Capsticks C-19 and remobilisation

1. Business as usual

Our technology enables all of our staff to work from home in exactly the same way as though they were in the office. As a result we are currently able to provide the full range of legal and consultancy services to our clients across all areas of our practice, subject to the current restrictions set out in section 3.

2. The remobilisation plan

As set out above our services remain unaffected, but even when there is some relaxation of the current “lockdown” arrangements we envisage a high percentage of staff will continue to work from home for the foreseeable future. We will work in accordance with any Government guidelines on travel and returning to the work place to determine how many staff we may have in each of our offices at any one time as it is envisaged that some social distancing measures will remain in place.

The vast majority of our staff are continuing to work as normal although we have furloughed a number of staff to enable them to provide carer responsibilities or to protect roles where requirements are currently severely reduced. We keep this under regular review, bringing furloughed staff back into the business when required.

3. Government guidelines for solicitors

We are currently able to provide the full range of legal and consultancy services to our clients, save for where the Court or Tribunal services are restricting their services or the Government’s social distancing guidelines impacts on a third party’s ability to provide a service.

Many court and tribunal hearings are taking place via telephone or video conferencing and if that is not appropriate for the type of matter to be heard it is being postponed until later in the year.

Real estate transactions are able to proceed but where a valuation or survey is required there may be a delay because of the current social distancing requirements preventing access to property.

The Government regulations put in place on 26 March 2020 prevents actions being taken to repossess properties both in the rented and privately owned sector for non-payment of rent or mortgage and on 27 March all on-going housing repossessions were suspended for 90 days and this period may be extended.

Other third party services which do not require face to face contact with people such as the Land Registry and Companies House are still providing services.

Please be aware that all third party services may also be subject to a reduction in service due to staff absence.

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